

VoIP

THEN & NOW

Current cloud-based **Voice over Internet Protocol (VoIP)** services have vastly improved compared to their premise-based and Over-the-Top (OTT) predecessors. Cloud-based voice provides truly **unified communications (UC)**, with all the collaboration and productivity tools businesses need.

THE OLD WAY

Premise-based PBX



NO FRILLS

Basic internet-to-phone service.



LACK OF FLEXIBILITY

Difficult to scale up and down or add new services.



BUILDING WIRING

Businesses spend extra for IT staff and potentially unnecessary upgrades to inside wiring and LAN equipment.



STUCK IN THE OFFICE

No mobility.



ASSOCIATED COSTS

\$900 Average PBX deployment cost per handset.

\$150-\$200 Average change cost per hour.

THE OTHER WAY

Over-the-Top (OTT)



BANDWIDTH CHALLENGES

Voice traffic competes with data traffic over the public internet.



WHO TO CALL?

Deal with different service providers for voice and internet.



MISSING IN DIRECTORY LISTINGS

Some OTT services don't offer phone directory listings, 411 or other common phone services. Professional installation of these services costs extra.

THE NEW WAY

Comcast Business VoiceEdge Select™



MORE MOBILITY

Receive and make phone calls from any device (desk phone, mobile phone, home phone) while showing a single business number for a unified appearance and manage your phone system remotely.

22% of employed people do some or all of their work at home.



MORE FLEXIBILITY

Scalable and managed in the cloud. Automatic updates ensure phone system always has most current features.

49% of IT decision makers will move to cloud by end of 2018.

74 million estimated number of hosted VoIP and UC seats in 2020.



MORE SERVICES, LOWER COSTS

Dedicated bandwidth, professional installation, and phones and directory listings included. All from one service provider.



PLUG AND PLAY

Phones plug directly into AC outlet, with no building wiring needed.

Learn More:

ComcastBusiness.com/VoiceEdge