Comcast Business **X1 for Hospitality**

X1 for Hospitality

Technology and entertainment are converging like never before. X1 for Hospitality from Comcast Business combines a sleek interface, customized apps and traditional video services to deliver a dynamic entertainment experience to your guests.

Comcast Business is targeting a select group of hotels to bring this award-winning entertainment experience to your guests. With X1 for Hospitality, guests will have access to more than 80 HD channels, plus thousands of free TV shows and movies from a vast On Demand library. Additionally, guests will be able to enjoy the X1 experience with the Voice Remote, which makes finding something to watch a breeze. All they have to do is just say what they want to watch... "Find Comedy Movies" or "Show me kids shows."

Features

- **More than 80 HD channels** and access to thousands of video on demand titles (based on local content availability)

- **X1 Voice Remote:** Guests can use their voice to control the TV, making finding their favorite shows a breeze

- **Pause & Rewind:** Guests can pause and rewind live TV

- **Kids Zone:** Offers parents the option to have children browse TV in a child-friendly environment

- **Parental Controls:** Features to set up PINs or filter content based on content rating, time, channels, etc.

- **Accessibility Features:** On-screen elements can be voiced-over to accommodate guests with disabilities

- **X1 Sports, Weather, Horoscopes and Stock Apps:** Guests can view content that they typically access through other devices all in one place, saving them time and adding convenience

- **Multi-lingual Interface:** Allows customers to change the guide and search for shows in Spanish

- **Custom Branding:** Add your hotel logo to the menu page for a customized look

- **Cloud Based System:** Updates automatically to make sure you have the latest features available
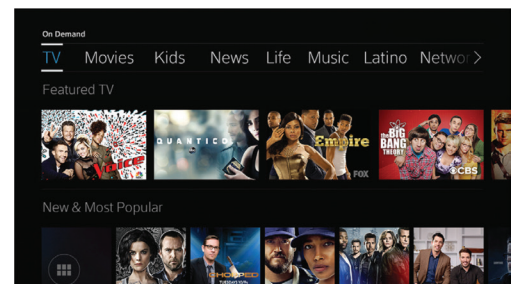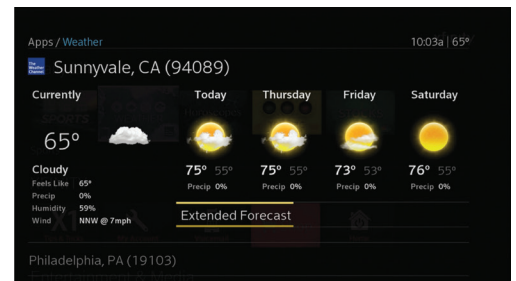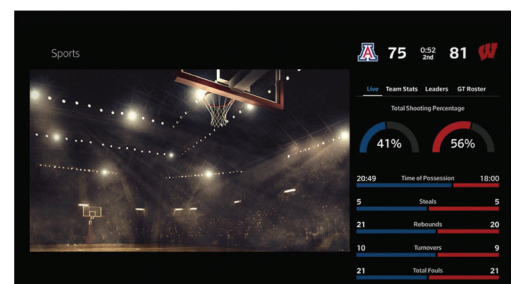

X1 Voice Remote

Xi5 set-top box
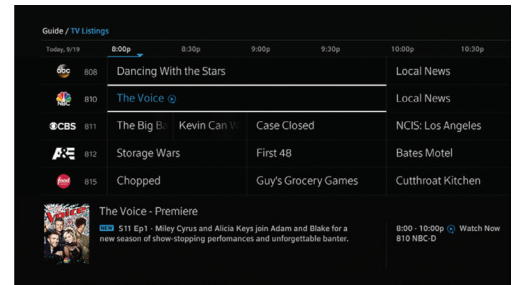
Interactive Guide

Free Video On Demand

Weather App

Sports App

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The Hospitality Management System

Hospitality Management System (HMS) is a browser-based portal developed to provide an easy way for hotel staff to manage the X14H Solution installed on their property. HMS allows staff to activate new devices, monitor the health of those devices, and serves as an initial troubleshooting point for any issues that may come up with the set-top boxes.

FEATURES

- New device activation
- Device to room pairing
- Remote set-top box reset and reboot
- Ability to wipe settings/history from set top boxes remotely
- Ability to turn on Guide features remotely

FEATURES – TROUBLESHOOTING

- Ability to wipe settings/history for in-room Set Top Boxes
- Ability to schedule Set Top Box reboot
- Ability to turn on Guide features remotely such as talking guide, closed captions, etc.

Property Management System

Comcast Business offers a solution that when integrated with the Hotel's Property Management System (PMS), will ensure deletion/reset to default settings of all of the Guest-specific information, such as last watched shows, recommendations, Parental Control PINs, accessibility settings etc. The PMS integration will also allow guests to take advantage of additional features such as: Over The Top (OTT) Apps like You Tube, additional OnDemand choices and DVR content accessed. Upon guest check-out, the PMS integration option is preferred to ensure complete deletion/reset of guest information/personal settings. If the PMS integration option is not selected by the customer the HMS tool will reset the information. This information will also be reset upon check-out and this reset can also be triggered when a new guest checks in.

FEATURES – PROPERTY MANAGEMENT

- **Room Management:** Ability to add, remove and update hotel rooms with X1
- **Device Management:** Ability to add, remove and transfer X1 Set Top Boxes within the property
- **User/Access Management:** Ability to manage security/access settings
- **Usage/Activity Auditing:** Ability to keep track of all activities within the HMS console

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